



May 14, 2020

Dear Patients and Friends,

We hope you and your family are in good health, and we have missed you during these unprecedented times. Our community can proudly share the positive results of our time to “stay home and stay healthy.”

With deep gratitude, we thank you all for your understanding of the postponement of your dental care in the past months, and we are pleased to welcome you back for all your dental needs, **beginning on May 19.**

As we prepare the office for your safety and comfort, we wanted to share with you our new plans and protocols to support your health and well-being and that of our staff.

While we have made many positive changes, one thing has remained the same: our commitment to your safety. Infection control and disease prevention have always been essential priorities for our practice. Our office follows infection control recommendations made by the U.S. Centers for Disease Control and Prevention (CDC), the American Dental Association (ADA), and the Occupational Safety and Health Administration (OSHA), including all current Washington state updates related to COVID-19. We sanitize all surfaces of our treatment rooms between each patient visit, and we sanitize all areas of the reception area, waiting room and restrooms.

You will see some updated positive protocols when it is time for your next appointment. For example:

1. Our office will communicate personally with you beforehand to ask some health screening questions. These will be confirmed again when you are in the office.
2. We ask that you please wear a cloth mask when entering our office and while in the waiting room and hallways.
3. We have hand sanitizer that we will ask you to use as you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
4. You will see that our waiting room will no longer offer magazines, books, and children’s toys, since those items are difficult to clean and disinfect.
5. Appointments will be managed to allow for social distancing between patients. That might mean that you’re offered fewer options for scheduling your appointment.
6. We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time. We ask that you keep proper social distance from other patients and staff in our reception area.

Thank you for honoring these requests for your safety as well as that of our staff.

We look forward to seeing you again and are happy to answer any questions you may have about appropriate care. If you would like to make an appointment, please call our office at office number 206-842-9890. We wish you and your family all the best.

Sincerely,

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